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Dear headteachers and principals

Here is the [link to the parent/ carer survey for mainstream schools and colleges](#). I would be grateful if you would share the link with the parents and carers of your learners.

The COVID-19 Headteachers Reference Group have discussed and fully agreed the questions. The purpose of the survey is to enable:

- success to be celebrated and shared
That's important given we're all grappling with a steep learning curve.
- schools and Bedford Borough Council (BBC) to precisely target areas that can be strengthened.
Parent perceptions are only a part of the picture, but by asking stakeholders what they think, we can change what we're doing, or how we explain what we're doing.
- clear and timely information for school and BBC governance.
At some point schools and BBC will need to report on their effectiveness during the crisis. Perhaps a greater understanding of stakeholder perceptions is helpful.
- a stronger case for additional funding to meet specific and evidenced needs.
- both schools and BBC to return to their stakeholders with evidence that they have listened and responded well (e.g. 'You said, we did')

BBC will not use information from the survey to compare schools. Schools will not be compared against average qualitative responses. However, if parents have raised queries, BBC is available to support schools.

Schools can access a live dashboard of responses. Please reply to Gabby and she will allocate you a username and password.

Should you have any further questions, please contact Gabby.

Yours sincerely

Ben Pearson

Chief Officer – Education, SEND & Infrastructure (Chief Education Officer)